

# MIDLANDS SHARED SERVICES FORUM 2017 YOUR INVITATION

We are delighted to invite you to the next Midlands Shared Services forum in Birmingham.

Technology is a key enabler to delivering efficient and effective Shared Services. We often talk about Process and regularly talk about People at our forum events, but very rarely do we touch on Technology.

Andrew Parris, Director of Shared Services, Tarmac will explain how Tarmac have considered automation within their SSC, including a feasibility study and an implementation of RPA. Sharon Walton Director, Chief Operating Officer PMC, Bilfinger GVA will also discuss how GVA have been reviewing how they share best practice and use of applications and the non-system side of automation.

The session will then go on to explore the various technologies that we use across our SSCs within the Midlands.

Andrew and Sharon will do their best to bring technology to life and you can enjoy a much deserved drink with us all at Opus Bar afterwards.

There will be a limited number of places at the event, so please confirm your attendance as soon as possible.

We hope you can join us for what promises to be an informative and valuable session.



#### **Venue**

Havs

4 St Phillips Place

West Midlands

Birmingham

**B3 2PP** 

### **Agenda**

**3.00pm** Registration and refreshments

**3.30pm** Presentations and Q&A

**5.00pm** Drinks at Bar Opus

### **RSVP**

To reserve your place please click here.

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