

# THE NEXT MSSF EVENT ROBOTIC PROCESS AUTOMATION IS ON THE AGENDA YOUR INVITATION

Please join the Midlands Shared Services Forum for our next event, which we are hoping **will be in person and virtual!!**

Robotic process automation technology continues to be a hot topic for leaders within the shared services industry - many talk about having an aspiration to implement this technology as part of their organisational strategy but not so many bring this to fruition. This event is a great opportunity to learn from the experience of leaders who have implemented this technology within their organisations and the impact that it has had on people, technology and commercials

## Agenda

- members case study - Hear from operational leaders at Hays and Central England Co-operative about their experiences of implementing Robotic Automation Technology
- Pitfalls, Watch outs and lessons learnt when implementing Robotic Process Automation technology
- Growing the size of the relationship with IT
- Should Robotic Process Automation be business led or an IT driven initiative? - open discussion with other industry leaders

## Hosted by

Scott Worth, Operational Excellence Manager, Central England Co-operative  
Address, Central House, Hermes Road, Lichfield, Staffordshire, WS13 6RH

## RSVP

To reserve your place and for more information contact Tim Hall.

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## Date & Time

Thursday 16<sup>th</sup> of September 2021 – 09.30 – 11.00